



## An introduction to our messaging service

Here at Nathaniel Newton we use a fantastic way to communicate and share information with you, our parent community. We want you to feel as much a part of your child's education as possible, and with the increased use of smart phone technology we endeavor to make the best use of this form of communication.

My Ed is a free parent app that gives you a multitude of communication and information features to stay in touch with what is going on at school. The app gives you direct access to your child's attendance, absence records and more. You will also see that we update and change the information in the app as the school year moves along. This is our preferred method of communication with parents.

We are able to send you messages directly to the **My Ed** app relating to important information about your child's education and to remind you of events that are taking place at school.

You will receive a notification if we send you a message and there is no charge for the messages you send to us.

The **My Ed** app is available now for both Apple iOS and Android devices and can be found on either the Apple App Store or on Google Play by searching for **My Ed** or scan the QR code on the attached leaflet to access the download page for our App.

Once you have installed and opened **My Ed**, search for Nathaniel Newton and follow the simple instructions to identify yourself. The app will confirm that the mobile telephone number you enter in this process matches our records for the priority 1 family contact we have for your child, and unlock the 'My Student' area of the app within 24 hours (this process will not take place until your child is officially enrolled on our system in September – the app will just contain information about our school for you to take a look at, until this time).

When downloading the app, make sure you allow the app to send notifications to your phone in order for you to receive our message alerts on your screen, in the same way as you would a text message. If you have a child in Michael Drayton School and already use this app, you can add our school to your existing app by tapping on settings in the bottom right corner.

We hope you enjoy using the app and find it a useful source of information.